Obsidian Global (Obsidian) Ordering Guide

Obsidian's Contract

- Category C Contract
- Contract Number 80TECH26D0649
- PoP: 11/01/2026 – 10/31/2036

Obsidian's Office

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SEWP VI Program Support

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SEWP Helpline

- help@sewp.nasa.gov
- (301) 286-1478
- www.sewp.nasa.gov
- SEWP PMO Hours:
  - M-F, 7:30 AM – 6 PM ET

SEWP Overview

NASA SEWP VI- The NASA SEWP (Solutions for Enterprise- Wide Procurement) provides the latest Information Technology, Communication and Audio- Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. SEWP I was created in 1993, and it was the first Government- Wide Acquisition Contract (GWAC) in the federal acquisition space. This contract vehicle originally only provided technology products for NASA and all other agencies. Over the past 30 years, SEWP has continually evolved and expanded its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. This program is self- funded using fees (0.34%) and it provides all Federal agencies with acquisition support, which adds up to more than 50,000 orders a year.

SEWP Scope

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/ AV) solutions and services. With technology constantly evolving, SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contracts daily when customers request it. SEWP's focus is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscapes. It is comprised of three (3) scope categories that are detailed below. If you would like to find out if your requirement is within the scope of the SEWP VI contract, please send an overview and/ or bill of materials (BOM) to help@sewp.nasa.gov and it will quickly be reviewed and have feedback on it.

The SEWP Contracts were awarded by scope categories, these three (3) categories are:

- Category A- ITC/AV Solutions: This category covers hardware, software, cloud solutions, maintenance, and product-based services. It is split into unrestricted and SBSA groups.
- Category B- Enterprise- Wide ITC/AV Service Solutions: Focused on enterprise- level IT, communications, and audiovisual infrastructure support services. This is open to businesses of all sizes.
- Category C- Mission- Based ITC/AV Service Solutions: This category is restricted to only small businesses.

Fair Opportunity

FAR 16.505(b) (1) provides that every contractor will be given a fair opportunity to be considered for every order that exceeds $10,000 and is issued under multiple award contracts. The FAR states that the method to get fair opportunity is up to the judgment of the Contracting Officer (CO), and the Contracting Officer must document the reasoning for placement and price for every order. Using the SEWP online Quote Request Tool (QRT) is the method recommended to aid in this activity and to augment the required decision documentation. The SEWP Quote Request Tool will automatically include the Contract Holders within a selected Group or based on a suggested source.

About Obsidian

Obsidian was founded in 2013 and employs around 350 people in more than 25 locations worldwide. Obsidian is an advanced technology company that designs enterprise solutions for our clients' critical missions and business needs. We design and implement solutions that are used to defend our country and protect the government's critical systems from cyber threats. Obsidian's core capabilities are demonstrated through past performances in: DevSecOps, Cybersecurity, Cloud and IT Services, Solution Architecture, and a high-level staffing capability. We are headquartered in Washington DC with offices in Richmond, Virginia, Charleston, South Carolina, and Beavercreek, Ohio.

Obsidian Ordering Process

Obsidian follows the ordering process dictated by the SEWP VI requirements to help ensure each request is handled accurately, efficiently, and in accordance with contract requirements. The process begins when a government customer identifies a need and submits a Purchase Request (PR) through the Quote Request Tool (QRT), selecting the appropriate category for the requirement. Obsidian reviews the PR and prepares a complete and responsive quote that includes the required contract line items, quantities, pricing, and supporting information. All quotes are submitted through the Contract Holder Only Page (CHOP) in accordance with the customer's instructions. Once an order is received, Obsidian coordinates with the NASA SEWP Program Management Office (PMO), confirms the SEWP Control Number (SCN), and begins fulfillment. Throughout the process, Obsidian uses CHOP to provide clear order status updates and shipping and tracking information to support timely, transparent, and compliant delivery.

For assistance with obtaining a quote for hardware, software, or services, guidance on Obsidian's policies and procedures related to installation, warranties, support, and delivery, or help troubleshooting an order issue, please contact Ashley Thacker at 202.759.6909 or athacker@obsidiang.com.